



1. Things you need to know

E' indispensabile da sapere!

1.

Yes, it's great to begin with a word of agreement: **Yes**

Si

2.

After saying "yes", sometimes there's no choice but to say "no"... From the tone you can tell that no means **No!**

No

3.

Now that we've mastered "yes" and "no", it's time to ask for something, and say **Please**

Per favore / per piacere / prego

4.

If we get what we asked for, we probably want to say thanks: you can just say **Thank You**

Grazie

5.

And you can also add emphasis by saying **Thanks a Lot**

Molte grazie / Grazie mille

6.

Usually you'll get a standard response, such as "my pleasure", "no problem", or a modest response like: **You're welcome**

Non c'è di che

7.

Now we already know how to put words together and say: **Yes, please**
Sì, grazie

8.

Or: **No, thank you**

No, grazie

9.

“Excuse me” is an interesting phrase. When we want to be polite, get someone’s attention, make a comment, ask for something, the correct phrase is “excuse me”. For example, “Excuse me please, you’re stepping on my foot!” – **Excuse me**
Scusi

10.

There is also a way to ask for forgiveness – “Ooh, I beg your pardon, I didn’t mean it!” If we accidentally hurt someone, we can say **I beg your pardon**
Scusi / scusa

11.

When we want to express true sorrow or to apologize, the appropriate phrase is:
Sorry

Spiacente

12.

And when everything is fine, you can say: **It’s okay**
Va bene

13.

Moving on to some “dating phrases”. The first word you’ll probably say at the beginning of the date is: **Hello**

Salve / Ciao

14.

And when you part ways? It’s always nice to say, I had a great time, hope to see you soon, **Goodbye**

Arrivederci / Ciao

15.

Sometimes you do want to see that person again, and sometimes you say “see you” just to be polite... in either case, we say: **See you**

Arrivederci!

16.

I wonder why almost every language has a special greeting for mornings. When you meet someone in the morning, you say: **Good morning!**

Buongiorno!

17.

And there is also a special greeting for the afternoon: **Good afternoon!**

Buon pomeriggio!

18.

When you meet someone in the evening, you say: **Good evening!**

Buona sera!

19.

And at night, when you are ready to go to sleep, you guessed right! – we say **Good night!**

Buona notte!

20.

After a good night's sleep, we're ready to start the new day. Or maybe we want to welcome a guest, or maybe someone is happy to meet us and says: “Good to see you... **Welcome!**”

Benvenuto!

21.

When people meet each other, they usually exchange “small talk”. They aren't always interested in a specific answer, but they show interest: **What's new?**

Come va?

22.

How are you today?

Come sta oggi?

23.

Some people simply ask, **How are you doing today?**

Come vanno le cose?

24.

Most people expect a polite answer and not a list of complaints... You can simply say: **Fine, thanks**

Bene, grazie

25.

Everything's fine with me. What about you?

Da me va tutto bene. E da lei?

26.

And if everything was okay, or at least no one complained, you can say politely: I enjoyed myself, **I had a lovely time**

E' stato un vero piacere

27.

And your host will probably reply: "It's my pleasure".

Yes, it's always a good idea to be polite... **It's my pleasure**

Il piacere è tutto mio

28.

And so, continuing to be polite, let us part by saying: **I wish you...**

Le auguro...

29.

You could also say "best wishes", or "all the best", and maybe even wish someone **Good luck**

buona fortuna

30.

You could, of course, add a little more detail, such as: **Good health and happiness**

salute e felicità

31.

And there's also **Happy Holiday**

buone feste

32.

And of course **Happy New Year**

buon anno

33.

Another way of saying goodbye is **Bon voyage**
buon viaggio

34.

Hey, kid, how old are you?! **Happy birthday**
buon compleanno

35.

And to mark a wedding anniversary, you would say **Happy anniversary**
buon anniversario

36.

Have a good time, **Enjoy your stay**
buon soggiorno

37.

And **Have a nice day**
buona giornata!

38.

And you could always add this greeting: **All the best**
ogni bene!



12. Hotels

Albergo

355.

Now that we've landed safely, filled in all the forms and set out as tourists... let's think about the most common situations we may encounter. We'll begin at the hotel. Make a reservation in advance to make sure there's a room... **Making**

Hotel Reservations

Prenotazione di una camera d'albergo

356.

If you didn't make a reservation, your first question to the hotel clerk is: **Hello, do you have a vacancy?**

Buongiorno, avete una camera libera?

357.

Here's the answer you don't want to hear: **Sorry, everything's taken**

Spiacenti. E' tutto occupato

358.

If you did make a reservation, you can say: **I have a reservation**

Ho una prenotazione

359.

And if not, try your luck and hope for the best: **I don't have a reservation**

Non ho la prenotazione

360.

Maybe you need to give more information: **I need a room...**

Ho bisogno di una stanza...

361.

for one night

Per una notte

362.

for two adults and two children

Per due adulti e due bambini

363.

This may sound odd, but based on experience it's a good idea to add: **with a bathroom**

con servizi

364

with a single bed or a double bed

con letto singolo / letto matrimoniale

365.

Where is the room? **on the first floor**

Al primo piano

366.

Or maybe **on the top floor**

All'ultimo piano...

367.

Do I need to take the stairs to get **upstairs**

Salire le scale

368.

Or to get **downstairs**

Scendere le scale

369.

But I have suitcases... Is there an elevator? **elevator**

Ascensore

370.

The hotel's location is important for tourists and also affects the price. A hotel can be downtown, near the train station or in the suburbs. It's always good to know the hotel's exact address. **Where are you located?**

Dove vi trovate?

371.

If the location isn't clear, you can always ask: **How do I get there from...?**

Come arrivo da voi da...?

372.

And of course, to avoid any surprises... **How much does it cost?**

Per favore qual è il prezzo?

373.

This is not always obvious... **Does the price include breakfast?**

Il prezzo comprende la prima colazione?

374.

Let's review meals! first, **breakfast**

Prima colazione

375.

lunch

Pranzo

376.

supper

Cena

377.

We've almost forgotten the hotel clerk on the phone... what should we tell him?

We'll take the room! **Thank you, I'll be there by... 4**

Grazie. Arriverò entro le... 4

378.

Most countries that welcome tourists have tourist information offices. Most hotels also have a tourist desk to answer tourists' questions... **Tourist Information**

Informazioni turistiche

379.

Fill in the following question as needed: **Excuse me, where can I find...?**

Scusi, dove c'è un [una]...?

380.

Maybe we'll separate to shop in the market. We need a... **meeting point**

punto d'incontro

381.

Perhaps you have a free **map of the city**

mappa della città

382.

Can you help me find ... **a car rental agency**

autonoleggio

383.

Actually, maybe I'd prefer a **taxi stand** or a **bus stop**

stazione di taxi / fermata d'autobus

384.

A train to...

treno per...